

Licensing

	FortiCare HW + SW Maintenance & Support					FortiGuard Update Service Subscription			
	8x5 Hardware Return and Replace (3 days)	Firmware Upgrades	8x5 Email Support	24x7 Support	24x7 Advanced Hardware Replacement (NBD)	IPS / Application Control	Web Filter	Anti-Spam	Anti-Virus
8x5 Bundle FortiCare & FortiGuard	x	x	x			x	x	x	x
24x7 Bundle FortiCare & FortiGuard	x	x	x	x	x	x	x	x	x
8x5 Enhanced FortiCare	x	x	x						
24x7 Comprehensive FortiCare	x	x	x	x	x				