

## Fortinet Product Life Cycle Information

Fortinet suggests that customers familiarize themselves with the [Fortinet Product Life Cycle Policy](#).

Particularly important to Fortinet customers are the three product life cycle milestones that each Fortinet product passes through before reaching the end of its life cycle:

**Last Order Date (LOD) / End of Order (EOO)** - This milestone represents the last date that Fortinet will accept orders for the related product. This milestone also represents the last date that customers may purchase or attach new maintenance contracts to an affected product.

**Last Maintenance Extension** - This milestone represents the last date Fortinet will accept an order for an extension, or renewal, of an existing support contract attached to a product that is no longer available for sale. Support contract extensions may not extend beyond the End-of-Support milestone described below.

**End-of-Support (EOS)** - This milestone represents the last date support will be offered and represents the final milestone in a Fortinet product's life cycle. After this date, Fortinet will not sale, manufacture, improve, maintain or support the affected product and considers it obsolete.

## Fortinet Hardware

Product	Last Order Date (LOD) End of Order (EOO)	Last Date to Extend Maintenance Contracts	End-of-Support
FortiGate-50	6/1/2004	6/1/2006	6/1/2009
FortiGate-50A	4/17/2007	4/17/2009 *	4/17/2012
FortiGate-60	11/21/2008	11/21/2012	11/21/2013
FortiGate-60ADSL	11/29/2007	11/29/2011	11/29/2012
FortiGate-60M	4/17/2007	4/17/2009 *	4/17/2012
FortiGate-60B	10/6/2010	10/6/2014	10/6/2015
FortiWiFi-60	7/17/2007	7/17/2009 *	7/17/2012
FortiWiFi-60A	11/29/2007	12/31/2011	12/31/2012
FortiWiFi-60AM	10/16/2007	12/31/2011	12/31/2012
FortiWiFi-60B	10/6/2010	10/6/2014	10/6/2015
FortiGate-82C	7/17/2011	7/17/2015	7/17/2016
FortiGate-100	12/31/2006	12/31/2008 *	12/31/2011
FortiGate-100A	4/15/2009	4/15/2013	4/15/2014
FortiGate-200	12/31/2006	12/31/2010	12/31/2011
FortiGate-200-HD	12/31/2006	12/31/2010	12/31/2011
FortiGate-300	12/31/2006	12/31/2011	12/31/2012
FortiGate-300A and FortiGate-300A-HD	09/30/2011	09/30/2015	09/30/2016
FortiGate-400	12/31/2006	12/31/2008 *	12/31/2011
FortiGate-400A-HD	09/30/2011	09/30/2015	09/30/2016
FortiGate-500	12/31/2006	12/31/2008 *	12/31/2011
FortiGate-500A-HD	09/30/2011	09/30/2015	09/30/2016
FortiGate-1000	8/3/2006	8/3/2008 *	8/3/2011
FortiGate-1000A and FortiGate-1000AFA2	2/25/2010	2/25/2014	2/25/2015
FortiGate-1000A-LENC	09/30/2011	09/30/2015	09/30/2016
FortiGate-3000	9/13/2007	9/13/2009 *	9/13/2012
FortiGate-3600LX2 and FortiGate-3600LX4	06/19/2011	06/19/2015	06/19/2016

FortiGate-4000P	2/3/2006	2/3/2008 *	2/3/2011
FortiGate-4000S	2/3/2006	2/3/2008 *	2/3/2011
FortiGate-4010B	2/3/2006	2/3/2008 *	2/3/2011
FortiGate-5002FB2	4/15/2007	12/31/2011	12/31/2012
FortiController-5208	09/30/2011	09/30/2015	09/30/2016
FortiAP-220A	2/15/2011	2/15/2015	2/15/2016
FortiLog-100	2/3/2006	2/3/2008 *	2/3/2011
FortiAnalyzer-100A	3/1/2007	3/1/2009 *	3/1/2012
FortiAnalyzer-400	7/17/2007	7/17/2009 *	7/17/2012
FortiAnalyzer-800	10/16/2007	10/16/2011	10/16/2012
FortiAnalyzer-800B	4/28/2009	4/28/2013	4/28/2014
FortiAnalyzer-2000	2/14/2008	2/14/2012	2/14/2013
FortiAnalyzer-1000B	11/29/2010	11/29/2014	11/29/2015
FortiAnalyzer-2000A	9/17/2009	9/17/2013	9/17/2014
FortiAnalyzer-4000	3/1/2007	3/1/2009 *	3/1/2012
FortiAnalyzer-4000A	6/13/2008	6/13/2012	6/13/2013
FortiAnalyzer-4000A- HD500	12/26/2010	12/26/2014	12/26/2015
FortiMail-2000	11/29/2007	11/29/2011	11/29/2013
FortiMail-2000A	4/21/2011	4/21/2015	4/21/2016
FortiMail-4000	3/1/2007	3/1/2009 *	3/1/2012
FortiMail-4000A	12/26/2010	12/26/2014	12/26/2015
FortiManager-400	4/15/2005	4/15/2007 *	4/15/2008
FortiManager-400A	06/19/2011	06/19/2015	06/19/2016
FortiManager-3000	10/16/2008	10/16/2012	10/16/2013
FortiManager-3000B	10/6/2010	10/6/2014	10/6/2015
FortiBridge-1000	10/16/2008	10/16/2012	10/16/2013
FortiBridge-1000F	10/16/2007	10/16/2009 *	10/16/2012
FortiScan-1000B	12/13/2010	12/13/2014	12/13/2015
FortiScan-1000C	7/17/2011	7/17/2015	7/17/2016
FortiWeb-1000B	12/13/2010	12/13/2014	12/13/2015
FortiDB-1000B	02/28/2011	02/28/2015	02/28/2016
FortiSwitch-100	01/26/2011	01/26/2015	01/26/2016
FortiSwitch-500	02/01/2011	02/01/2015	02/01/2016
FortiSwitch-1000	02/01/2011	02/01/2015	02/01/2016
ASM-FG-1 Module	10/6/2010	10/6/2014	10/6/2015
ASM-ET4 Module	06/19/2011	06/19/2015	06/19/2016
FortiFone-100	4/21/2011	4/21/2015	4/21/2016

\* Fortinet changed the Product Life Cycle term from a 36-month to a 60-month support horizon. Fortinet will accept orders for support contracts on products that have already reached their Last Date to Extend Maintenance Contracts on an exception basis subject to availability of RMA stock. Please contact your Fortinet authorized reseller to inquire.

## Fortinet Software

Product	Last Order Date(LOD) End of Order(EOO)	Last Date to Extend Maintenance Contracts	End-of-Support
IPLocks software version 6.1	3/17/2009	3/17/2011	3/17/2012
FortiSwitch Fabric Manager	02/21/2011	02/21/2011	02/21/2012

### **Software Support Policy**

This Software Support Policy applies to any and all software produced and / or sold by Fortinet, covering firmware for appliances and applications ("Software") installed on customer owned systems.

Fortinet will provide Software support for thirty six (36) months from the GA release date of the major or minor release. "Software Releases" constitute either major or minor version increments and support is provided on the latest patch release of each version. The following table provides details on the current supported versions and End of Support dates for each of these:

### **FortiOS**

Software Version	Release Date (GA)	End of Support Date
3.0MR3	2 <sup>nd</sup> October 2006	2 <sup>nd</sup> October 2009
3.0MR4	29 <sup>th</sup> December 2006	29 <sup>th</sup> December 2009
3.0MR5	3 <sup>rd</sup> July 2007	3 <sup>rd</sup> July 2010
3.0MR6	4 <sup>th</sup> February 2008	4 <sup>th</sup> February 2011
3.0MR7	18 <sup>th</sup> July 2008	18 <sup>th</sup> July 2011
4.0	24 <sup>th</sup> February 2009	24 <sup>th</sup> February 2012
4.0MR1	24 <sup>th</sup> August 2009	24 <sup>th</sup> August 2012
4.0MR2	1 <sup>st</sup> April 2010	1 <sup>st</sup> April 2013
4.0MR3	19 <sup>th</sup> March 2011	19 <sup>th</sup> March 2014

The following hardware does not support FortiOS version 4.0 and above releases of software: FortiGate 50A, 60, 60M, 60ADSL, 100, 200, 300 400, 500, 1000, 3000 and FortiWiFi 60, 60A, 60AM. Access to Fortinet Customer Services for support on 3.0MR7 is available for this hardware until they reach their hardware End-of-Support date.

### **FortiAnalyzer**

Software Version	Release Date (GA)	End of Support Date
3.0MR3	2 <sup>nd</sup> October 2006	2 <sup>nd</sup> October 2009
3.0MR4	12 <sup>th</sup> January 2007	12 <sup>th</sup> January 2010
3.0MR5	12 <sup>th</sup> July 2007	12 <sup>th</sup> July 2010
3.0MR6	4 <sup>th</sup> February 2008	4 <sup>th</sup> February 2011
3.0MR7	6 <sup>th</sup> August 2008	6 <sup>th</sup> August 2011

4.0	25 <sup>th</sup> February 2009	25 <sup>th</sup> February 2012
4.0MR1	24 <sup>th</sup> August 2009	24 <sup>th</sup> August 2012
4.0MR2	7 <sup>th</sup> April 2010	7 <sup>th</sup> April 2013

The following hardware does not support FortiAnalyzer software version 4.0 and above releases of software: FortiAnalyzer 100, 100A and 400. Access to Fortinet Customer Services for support on 3.0MR7 is available for this hardware until they reach their hardware End-of-Support date.

### FortiManager

Software Version	Release Date (GA)	End of Support Date
3.0MR3	31 <sup>st</sup> January 2007	31 <sup>st</sup> January 2010
3.0MR4	9 <sup>th</sup> March 2007	9 <sup>th</sup> March 2010
3.0MR5	11 <sup>th</sup> July 2007	11 <sup>th</sup> July 2010
3.0MR6	11 <sup>th</sup> February 2008	11 <sup>th</sup> February 2011
3.0MR7	23 <sup>rd</sup> July 2008	23 <sup>rd</sup> July 2011
4.0	12 <sup>th</sup> March 2009	12 <sup>th</sup> March 2012
4.0MR1	11 <sup>th</sup> September 2009	11 <sup>th</sup> September 2012
4.0MR2	3 <sup>rd</sup> April 2010	3 <sup>rd</sup> April 2013

### FortiClient

Software Version	Release Date (GA)	End of Support Date
3.0MR4	31 <sup>st</sup> January 2007	31 <sup>st</sup> January 2010
3.0MR5	18 <sup>th</sup> June 2007	18 <sup>th</sup> June 2010
3.0MR6	8 <sup>th</sup> February 2008	8 <sup>th</sup> February 2011
3.0MR7	12 <sup>th</sup> August 2008	12 <sup>th</sup> August 2011
4.0	23 <sup>rd</sup> January 2009	23 <sup>rd</sup> January 2012
4.0MR1	2 <sup>nd</sup> September 2009	2 <sup>nd</sup> September 2012
4.0MR2	14 <sup>th</sup> May 2010	14 <sup>th</sup> May 2013

### FortiMail

Software Version	Release Date (GA)	End of Support Date
2.80MR1	15 <sup>th</sup> January 2007	15 <sup>th</sup> January 2010
3.0	3 <sup>rd</sup> August 2007	3 <sup>rd</sup> August 2010
3.0MR1	1 <sup>st</sup> November 2007	1 <sup>st</sup> November 2010
3.0MR2	24 <sup>th</sup> December 2007	24 <sup>th</sup> December 2010
3.0MR3	18 <sup>th</sup> April 2008	18 <sup>th</sup> April 2011
3.0MR4	1 <sup>st</sup> August 2008	1 <sup>st</sup> August 2011
3.0MR5	7 <sup>th</sup> May 2009	7 <sup>th</sup> May 2012
4.0	24 <sup>th</sup> November 2009	24 <sup>th</sup> November 2012
4.0MR1	12 <sup>th</sup> July 2010	12 <sup>th</sup> July 2013

### FortiDB

Software Version	Release Date (GA)	End of Support Date
3.2	19 <sup>th</sup> December 2008	19 <sup>th</sup> December 2011
4.0	30 <sup>th</sup> October 2009	30 <sup>th</sup> October 2012
4.0MR1	3 <sup>rd</sup> August 2010	3 <sup>rd</sup> August 2013
4.0MR2	26 <sup>th</sup> January 2011	26 <sup>th</sup> January 2014

### FortiWeb

Software Version	Release Date (GA)	End of Support Date
3.1	20 <sup>th</sup> April 2009	20 <sup>th</sup> April 2012
3.2	4 <sup>th</sup> June 2009	4 <sup>th</sup> June 2012
3.0MR3	3 <sup>rd</sup> September 2009	3 <sup>rd</sup> September 2012
4.0	12 <sup>th</sup> March 2010	12 <sup>th</sup> March 2013
4.0MR1	3 <sup>rd</sup> August 2010	3 <sup>rd</sup> August 2013
4.0MR2	1 <sup>st</sup> February 2011	1 <sup>st</sup> February 2014

### FortiScan

Software Version	Release Date (GA)	End of Support Date
3.0	28 <sup>th</sup> May 2009	28 <sup>th</sup> May 2012
4.0	7 <sup>th</sup> July 2010	7 <sup>th</sup> July 2013

## **More Information**

For more information about Fortinet products or to plan a migration to a new Fortinet product, please contact your [local Fortinet reseller](#).

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